

Prepare your home for winter

Check your gas central heating before it gets cold outside

STEP
01

Switch on your central heating and run it for 30 minutes to make sure it's all working okay.

If you're turning up your heating while it's warmer weather, you will need to turn up your thermostat first.



STEP
02

Check your radiators by running a hand over them. Radiators that are cold at the top may need bleeding.



STEP
03

If you find a problem, call us on 0208 370 4500 (press extension 631 or option 1 for our helpdesk then 1 for heating enquiries).

If you wait and there's a problem, it may take our teams longer to get to you due to high demand levels.



Other top tips to help prepare for winter:

- After the 30 minutes, thermostats and timers will need re-setting to account for winter conditions.
- Make sure you allow us access to your property for your annual boiler service so that we can make sure your boiler continues to run safely.